

Ralph Perez  
Body Repairs, Inc.  
7304 N. Nebraska Ave.  
Tampa, FL 33604

April 23, 2007

Ralph,

So often people are not recognized for doing a good job. I've taken the time to write to express my heart felt thanks and gratitude to both you and your crew for the outstanding work done on my 1987, 560SL Mercedes. A scratch and a rock chip to some, may look like a minor repair compared to say a collision repair. I believe most shops may not have taken the painstaking time and care that you and your crew did to insure such a remarkable paint match. It's truly incredible. You guys did a fantastic job. The re-stripping was also undetectable from the original. I could not have been more pleased.

I would also like to thank you for taking the time to personally overlooking the stages of repair and for always being available to take my calls in person or on the phone. I would not hesitate to recommend your shop to anyone wanting the very best in repair, friendliness and professionalism. As a member of the Tampa Bay Section of Mercedes Benz Club of America I will be spreading the word.

Once again, thank you all very much for a job so very well done.

Sincerely,



Jimmie Lee

PS

Ralph, if you ever get over the fear of driving your customers cars, the offer still stands for you to drive her a day.

