

11333 Calgary Circle
Tampa, FL 33624
September 12, 2008

Ralph Perez, President
Ralph Perez Body Repairs
7304 N. Nebraska Ave.
Tampa, FL 33604

Dear Mr. Perez,

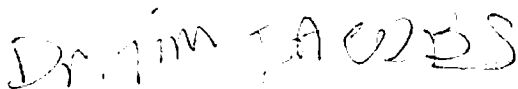
I am writing on behalf of our daughter, Jenny, my wife and myself, to thank you for the excellent body repair and superb paint work you provided for Jenny's new 2008 Honda Fit last month before she returned to college in Atlanta.

Unfortunately for us, Jenny was in a minor accident in her new Honda as she attempted to avoid striking a cat that ran in front of her car. We were all upset, and wanted the best repair possible for her Fit, which had only 100 miles, and was just purchased the week before.

We want to commend to you the very fine and courteous assistance of your staff member, Tim Cintron, who was very helpful and reassuring to us in getting the Honda repaired and beautifully painted in time to return to Atlanta for the start of classes last month. Tim was great, and is highly personable. We appreciate all he did for us, and we are grateful to you and your fine facility for a job well done.

You will definitely have our future business. Best wishes to you and your staff.

Sincerely,



Dr. Tim, Carolyn and Jenny Jacobs